

Senior learning designer with a focus on emergent tech & media;
Design thinking consultant helping organizations create social impact through evidence-based educational experiences.

PROFESSIONAL EXPERIENCE

Kaiser Permanente

Pasadena, CA

Senior Learning Designer

2021-present

- Advising and producing communication content for initiatives in regional change management and brand awareness campaigns, including MyChart Evolution, California Instance Simplification.
- Researching and implementing new practices & cross-disciplinary models for e-learning design.
- Developing training curriculum, courseware, and tools for instructor-led & web-based training for various KP stakeholders across Southern California in collaboration with leaders of Business, Regional & Medical Center, IT, and other major constituency groups.

Unincorporated

Alhambra, CA

Senior Learning Scientist

2020-2021

- Pivoted company mission & core services toward higher education program development, including development of Learning, Technology, & Experience design framework. Within 6 months, Unincorporated secured contracts in course development with USC and CSULA.
- Collaborated with USC Annenberg School of Communications to produce high school-level online course on soft skills in disruptive times. Project included converting (1) 5 in-person workshops into 20 instructional videos, 5 knowledge assessments, & attitudinal survey; (2) developing a “Your Turn” system to maintain student engagement for asynchronous, remote learning. Course deployed for USC Hybrid High in February 2021.

University of Southern California

Los Angeles, CA

Instructional Designer, Teaching Assistant

2015-2020

- Collaborated with online learning staff to develop technological support resources for students and faculty affected by COVID-19 lockdown.
- Developed Price’s first online faculty onboarding system using HubSpot serving as a model for onboarding in other online teaching departments.
- Developed automated marketing & recruitment system for Executive Master of Leadership program using HubSpot, increasing prospective student applications by over 250%.
- Taught design thinking in graduate classes and in professional development workshops.
- Collaborated with Pearson Embanet instructional designers and USC faculty to improve efficiency in academic program management & course development for 41 graduate-level courses.

Stanford University & University of Oslo

Palo Alto, CA

Instructional Designer

2014-2015

- Collaborated with subject matter experts from 5 universities to produce 30 instructional videos for 28 lessons and formative assessments for What Works? Promising Practices in International Development Aid, Norway’s first global MOOC.
- Recruited and trained teaching assistants to interact with 1000+ students throughout MOOC.

Zaption (acquired by Workday)

Palo Alto, CA

Product Designer

2014-2015

- Built a scalable library of interactive K-12 science content used as high-conversion proofs of concept to accelerate enterprise sales and as immediate classroom instructional tools.
- Acquired for seven figures by Workday.

Canadian Accredited Independent Schools (CAIS)

Toronto, ON

Teacher, Technology Integrator

2011-2013

- Taught enriched grade 5-10 STEM classes; grades 5-6 in Reggio Emilia context.
- Collaborated with teachers in design and integration of various technologies & pilot studies in grade 8-12 STEM classes, including (1) iPads & Apple TV integration to improve efficiency and differentiated instruction; (2) live Google analytics to facilitate inquiry and discussion.
- Co-facilitated pilot study to substitute SMART Boards with iPads and Apple TV to optimize cost vs. flexibility.

LEADERSHIP & SERVICE

Asian Creative Network

Los Angeles, CA

Music Production Instructor

2019-2025

- Teaching classes in digital music production via Zoom to creatives affected by COVID-19 lockdown

Hasso Plattner Institute of Design (d.school), Stanford University

Palo Alto, CA

Instructor

2016-2023

- Co-taught design thinking workshops

University of Southern California

Los Angeles, CA

Fencing Coach

2014-2019

- Coached recreational and competitive saber fencing

PROJECTS

Open Learning Initiative, Stanford University

Los Angeles, CA

UI/UX Designer

2015

- Designed interface Open Learning Initiative analytics dashboard for college instructors of Open EdX-powered courses, enabling effective assessment and predictions for student mastery.

Design Loft STEM Project, Stanford University

Palo Alto, CA

Researcher

2014-2015

- Conducted NSF-funded research to develop a scalable model educational program and instructional resource collection for middle school teachers about design thinking and STEM careers.

EDUCATION

Ed.D., Educational Leadership, University of Southern California

M.A., Learning Design & Technology, Stanford University

M.T., Junior/Intermediate Education, University of Toronto

H.B.Sc., Communication Theory & Human Biology, University of Toronto

ADDITIONAL INFORMATION

- Research skills: Qualitative research, interviewing, academic writing
- Research interests: Change management, adult learning, professional development, teaching evaluation
- Technical skills: UI/UX research & design, HTML/CSS/JS, Python, digital marketing, video & audio production